## Service to the Citizen: Faster, Cheaper, Better

///. The Digital Government Portfolio Next Generation Agency Application Development			
Internal - Government to Government	nt (G2G)	External - Government to Citizen	(G2C)/ Government to Business (G2B)
Travel Voucher Procuren		3	ter License Tabs
Interagency Payment	BU	ILD \	
		T	
	Or	NCE \	
Policy (Built on paper)		Infrastructure & Applications (Built in silicon)	
Collaborative Policy	Statewide IT Policy (ISB-Specific)	Statewide IT Infrastructure	Agency Specific IT Activities
			Applications Academy
	Security Policy and Procedures	Security Architecture	Security Plan and Interface
	Authentication	Authentication & Single Sign-on	
Subscriber Registration		Directory Services	
	Access Control	Access Control Services	
Encryption/Confidentiality	Encryption	Encryption Services	
	Certification Authority	Certification Authority Services	
Integration Architecture	Messaging Infrastructure Standards	Messaging Infrastructure	
E-Payments	(	E- Payment Services	Payment Interface
Credit Cards	[	Credit Cards	
Internet Checks	Tr policies supporting non-	Internet Checks	
Internet Bill Delivery & Payment	proliferation	Internet Bill Delivery & Payment	
	IT Approximate and the second	State Financial EFT Capability	Drainet Dealers & Devel
	IT Acquisition/ Investment	24/7 Holp Dock	Project Design & Development
Audit Standards		24/7 Help Desk	
Digital Archive/ Record Retention		Digital Archive	
Agency Collaborative Evaluation	Internet Standards & Protocols	Software Component Framework	Tool Selection
Agency Collaborative Evaluation	2000 Strategic IT Plan	Software Component Trainework	1001 Selection
	2000 Strategie 11 Flair		Requirements Definition
Universal Web Design		AW Web style guide	Requirements Definition
Ginversal Web Beergin		inside Washington	
II. The Early Adoption Portfolio			
Incubator for Business Trans	sformation		
Internal - Government to Government (G2G)		External - Government to Citizen (G2C)/ Government to Business (G2B)	
Electronic A-19 Electronic Cash Online Correction Form		ELF Tax Filing Sno-Park	WATCH (WSP)* Internet Bid
Invoice (GA)* Tracking (ECY)		(DOR)* Permit (Parks)*	(GA)*
Collaborative Policy	Statewide IT Policy (ISB-Specific)	Statewide IT Infrastructure	Agency Specific IT Activities
Public Access (RCW43.105)		Access Washington Portal	Web, IVR, VC, TV
Disclosure & Privacy (RC42.17.260)		[Published Statement on Portal]	[Published Statement on Web]
		Pilot money manager infrastructure	
		Credit Card Services	Internet Standards & Protocols
		Secure access services (fortress)	2000 Strategic Plan
Electronic Authentication (RC19.34)		Pilot Certification Authority	
Software Exemption (RC84.04.150)		Collaborative Policy	Web-based Development Efforts
			Tool Selection (Forms)
I. The Foundation Portfolio			
Mission Critical Systems, Bedi			
Internal - Government to Governmen		External - Government to Citizen (G2	
AFRS (OFM)* Retirement (DI		EBT (DSHS)* ACES (DSHS)*	GUIDE (ESD)* One-Stop (ESD)*
Collaborative Policy	Statewide IT Policy (ISB-Specific)	Statewide IT Infrastructure	Agency Specific IT Activities
Portfolio Management (RC43.105)	IT Portfolio Management	[Implementation Continues]	[Phased Approach to Projects]
Year 2000 Liability (RCW4.24.650)	Year 2000 Compliance	[100% Certified]	[98% Certified]
Information Technology (43.105)	Standards		
	Host level computer OS	System/390 & UNISYS 2200	Vanilla Project
	Distributed "client/server" OS		
	Database systems	<u> </u>	AU
	E-mail	Enterprise electronic mail directory	Migration to Microsoft Exchange
	Telecommunications wiring	Broadband standards-based	INPHO (Health Network)
(COOP (705*)	Inter-networking standard	(TCP/IP) Backbone Network	Discount of Discount
K-20 Education (E2SSB 6705*)	Network transport/ electronics	K-20 Network	Phase I & Phase II
Justice Integration (RCW10.98.160)	PCN/ Livescan	Justice Information Network	Justice Information Blueprint
GIC Strategic Plan	de facto	GIC Clearinghouse	Coordinate Data

<sup>\*</sup> Intended to be illustrative, not exhaustive